

# Program Policies

Participants who are not currently engaged in a therapeutic process at Experiential Healing Center and who wish to attend one of our programs must apply and be assessed. Applications can be obtained online at [EHCMemphis.com](http://EHCMemphis.com) under FORMS. Applications may be submitted via the post office or returned via the Internet. A processing fee of \$50 is due at the time of application. The clinical staff will make a determination as to your appropriateness and will notify you regarding arrangements or other recommendations.

## **Deposits**

A deposit of ½ of the program fee is required to hold your reservation. Space is limited and reservations are made on a first-come first-served basis.

## **Cancellations**

Participants needing to cancel a reservation 14 days or more prior to the start of a program may receive a refund of their deposit less a \$50 processing fee. You may also transfer your deposit to another program. Within 14 days of a program, applicants may transfer ½ of their deposit to another program or forfeit their deposit.

No refunds are given to individuals who do not attend, leave early or who do not complete the program.

## **Addiction Free**

In keeping with our goal of emotional sobriety, all programs are nicotine, caffeine and sugar free. We also suggest abstaining from work, sex, busyness, TV, radio, and books.

We have programming to assist you in managing the withdrawal.

Please contact us if you have any concerns or need help achieving abstinence.

Our programs offer a good opportunity to examine your attachment to substances and behaviors and experience a few days without being blocked from your emotional and spiritual selves.

## **Unique Quality**

Our Memphis programs are small, intimate groups with at most 6 participants.

The ratio of staff to participants is often 2 to 1. We focus on providing each individual the attention and resources they need to address their specific issues.

Monroe House's bed and breakfast atmosphere affords our clients the comfort and nurturing of a safe home environment.

Our Camp Hopewell programs, in Mississippi, are generally larger in size - often 20-25 participants and 6-8 staff members. Clients enjoy the camp like setting and the camaraderie of the larger group. A recovering community atmosphere forms quickly at this beautiful, tranquil, retreat center. Away from all the distractions and pressures of life - secluded in the country yet still offering all the amenities and comforts of home - clients find their answers, their voices, and their selves.

## **Note to Referents**

Our goal is to enhance and compliment the work that you do with your clients. We want to staff with you and devise a treatment plan that allows this program to supplement and extend the work already taking place.

We will not engage in ongoing therapeutic services with clients who come to us via another therapist unless you decide for some reason that this is desirable.

We honor the many paths to healing and appreciate your utilizing us as a resource.